

Important Privacy Notice

AAA8614 (10/19)



CrossPointe Benefit Solutions shares your concerns about privacy. We do not disclose or sell your nonpublic personal information to anyone except as permitted or required by law. If a state's law is more restrictive than Federal law, we follow that state's privacy law when doing business in that state.

We collect personal information as part of our insurance business. We use your personal information to help you find and apply for health insurance and other products that may be of interest to you. If you submit an application for an insurance product through us, then we will disclose your personal information to your chosen insurance company to process your application. Please be assured that these partners are only allowed to use your personal information to process your requested quote, application or enrollment form and are contractually obligated to maintain strict confidentiality. You may view individual insurance company privacy policies through their websites.

We may disclose your personal information to other companies that help us to process or service any application you begin, process or submit through us, or to correspond with you. Please be assured that the companies we hire to process or service your insurance application or correspond with you are not allowed to use your personal information for their own purposes and are contractually obligated to maintain strict confidentiality.

If you request to be contacted about any type of insurance product, request to be contacted by a licensed agent or other representative, request assistance with enrolling in any type of insurance product or make any other request for someone to contact you (such as by filling out an online request form), then our agents or representatives may contact you.

You have the right to access and request correction of your nonpublic information as recorded by CrossPointe. Any such request must be specific as to what information is being requested and should be directed in writing to CrossPointe at our administrative office address:

CrossPointe Benefit Solutions
300 W. 11th St., Kansas City, MO 64105
888.547.7235

If you have any questions or would like more information, please write us. When you write us, please provide your complete name and address, the company and policy number. If you wish us to stop sending you any further information regarding our customer relationship, please write us or call the toll-free number listed above. Our current privacy notice is available to you upon request.

Information Collection and Use: You can't browse our website anonymously. When you visit our site, we recognize your IP address (a series of numbers assigned to your computer when you use the Internet). We do collect other general information about visits to our site, such as the pages you visited. This information is aggregated with all other visitors and does not uniquely identify you. We use this information to better serve our needs and to improve the content of our website.

Cookies: We use "cookies" to enhance your visit to our website. Cookies are small text files transferred from our website that assign a unique identification to your computer and are stored on your computer. Cookies are used to carry forward information you enter from one page to another within our site. Cookies also provide information about how and when you use our website. We use that information to enhance our services to better suit your needs. If you provide personal information through our website, navigational information from previous browsing visits could be associated with the personal information you provide. You have the option of rejecting cookies by changing the settings on your browser. Rejecting cookies may limit your use of the site and require you to repeatedly enter the same information each time you request additional information or services from us.

Links to Other Sites: For your convenience, our website contains links to other sites; however, we are not responsible for, nor do we review or evaluate, the privacy practices or the contents of linked sites. When you leave our site and visit a linked site, we encourage you to review the security and privacy policies of the linked site.